

Introductory Flight Cancellation/Rescheduling Policies

At Cascade Air, we work hard to accommodate the schedules of our students, renters, instructors, and maintenance staff. For this reason, we have the below policies regarding introductory flight scheduling.

- Any cancellations related to weather, instructor availability, or aircraft maintenance will provide the customer with the option to reschedule to a future date. If the original date scheduled is the only date that the customer was available for the flight, we will issue a full refund.
- There is no penalty for cancellations with 7 or more days notice from the day/time of the customer's scheduled flight, customers may receive full refund.
- Flights may be rescheduled with 3 days notice from the day/time of the customer's scheduled flight, but no refunds will be provided.
- Flights may not be rescheduled with less than 3 days notice.

We appreciate your understanding as we work hard to accommodate as many pilots and aspiring pilots as we can!